



Parent and visitor conduct policy

Primary and Secondary Academies

May 2019

Promoting positive behaviours

CHAT Academies value the positive relationships forged with our parents and visitors to our schools as we recognise our collective responsibility to create a safe and welcoming environment for our entire school community.

As an organisation, we promote respect for all and place a high importance on good manners and positive communication; founded on mutual respect.

Sadly, there are sometimes occasions where individuals do not adhere to these values.

In cases of unacceptable behaviour, verbal abuse or harassment, the head teacher will make a judgement as to the appropriate level of action required.

In most instances the situation can be resolved through mediation or discussion without the need for further action but unfortunately there may be occasions where this is not possible.

On occasions where a parent / visitor is unwilling to modify their behaviour or where we consider the behaviour significantly severe we may, as far as common law allows, consider no alternative than to bar individuals from our premises.

Academies are 'independent schools' and as such, Section 547 of the Education Act 1996 applies which makes it a criminal offence for a person who is on school premises without legal permission to cause or permit a nuisance or disturbance.

Should the need arise, we will follow the Department for Education's guidance entitled '[Controlling access to school premises](#)'.

A bar can be enforced immediately and for a specified period during which time the recipient may make representations, observations or explain their actions. This may result in the removal or extension of the barred period as appropriate.

An explanation of the representation process and any applicable deadlines will be provided in writing subsequent to any immediate barring. Long-term barring will be regularly reviewed.

Where a barred individual is responsible for accompanying a pupil to / from an academy or other routine events are affected (e.g. parents evening), arrangements will be made to facilitate these and those arrangements will be clearly communicated to all parties.