



# Whistleblowing policy

All staff at North Star Community Trust (“The Trust”)

July 2025

## 1. Scope and purpose

- 1.1. The Trust is committed to conducting itself with honesty and integrity, and it expects all staff to maintain high standards. However, all organisations face the risk of things going wrong from time to time, or of unknowingly harbouring illegal or unethical conduct. A culture of openness and accountability is essential in order to prevent such situations occurring or to address them when they do occur.
- 1.2. The aims of this policy are:
  - 1.2.1. to encourage staff to report suspected wrongdoing as soon as possible, in the knowledge that their concerns will be taken seriously and investigated as appropriate, and that their confidentiality will be respected;
  - 1.2.2. to provide staff with guidance as to how to raise those concerns; and
  - 1.2.3. to reassure staff that they should be able to raise genuine concerns in good faith without fear of reprisals, even if they turn out to be mistaken.
- 1.3. This policy does not form part of any employee's contract of employment and it may be amended at any time.

## 2. Who is covered by this policy?

- 2.1. This policy applies to all individuals working at any level within the Trust, including those based in the academies and Trust offices. This includes officers, trustees, directors, headteachers, teaching and support staff, consultants, contractors, trainees, remote workers, part-time and fixed-term employees, casual or agency workers and volunteers. For the purposes of this policy, all are collectively referred to as *staff*.
- 2.2. This policy is provided to all new staff as part of the Trust's induction process. All staff are required to sign a declaration to confirm that they have read and understood this policy and who they can approach to report a concern.

## 3. Who is responsible for the policy?

- 3.1. The Trust has overall responsibility for this policy and for reviewing the effectiveness of actions taken in response to concerns raised under this policy.

- 3.2. The Whistleblowing Officer has day-to-day operational responsibility for this policy and must ensure that all staff who may deal with concerns or investigations under this policy receive regular and appropriate training.
- 3.3. All staff are responsible for the success of this policy and should ensure that they use it to disclose any suspected danger or wrongdoing.

## 4. What is whistleblowing?

- 4.1. *Whistleblowing* is the disclosure of information which relates to suspected wrongdoing or dangers at work. This may include:
  - criminal activity;
  - miscarriages of justice;
  - danger to health and safety;
  - damage to the environment;
  - failure to comply with any legal or professional obligation or regulatory requirements;
  - bribery;
  - financial fraud or mismanagement;
  - negligence;
  - breach of the Trust's internal policies and procedures;
  - conduct likely to damage the Trust's reputation;
  - unauthorised disclosure of confidential information;
  - concerns about the harm or risk of harm to children; and
  - the deliberate concealment of any of the above matters.
- 4.2. A *whistleblower* is a person who raises a genuine concern relating to any of the above. If a member of staff has any genuine concerns related to suspected wrongdoing or danger affecting any of the Trust's activities (a whistleblowing concern) they should report it under this policy.

- 4.3. This policy should not be used for complaints relating to a member of staff's own personal circumstances, such as the way they have been treated at work. In those cases the member of staff should use the Trust's Grievance Policy or Anti-Harassment and Bullying Policy as appropriate.
- 4.4. If a member of staff is uncertain whether something is within the scope of this policy, they should seek advice from the Whistleblowing Officer, whose contact details are at the end of this policy.

## 5. Raising a whistleblowing concern

- 5.1. The Trust hopes that in many cases staff will be able to raise any concerns with their Line Manager, the Senior Leadership Team or Headteacher. A member of staff may tell them in person or put the matter in writing if they prefer. They may be able to agree a way of resolving the member of staff's concern quickly and effectively. In some cases, they may refer the matter to the Whistleblowing Officer.
- 5.2. While the Trust encourages staff to raise concerns in writing to assist with clarity and record-keeping, it understands this may not always be possible and will accept concerns raised verbally. A written record of the discussion may be agreed with the member of staff.
- 5.3. Where the matter is more serious, or if the member of staff feels their concern has not been addressed or prefers not to raise it with their Line Manager, the Senior Leadership Team or the Headteacher, they should contact the Whistleblowing Officer.
- 5.4. A clear escalation route is followed once a concern is raised. Concerns may initially be raised with a Line Manager, the Senior Leadership Team or the Headteacher. If the concern remains unresolved or it is inappropriate to raise it at that level, it must be escalated to the Whistleblowing Officer. If the Whistleblowing Officer is implicated or unavailable, the concern should be raised directly with the CEO. If the CEO is implicated, the concern should be raised with the Board of Trustees.
- 5.5. Contact details are at the end of this policy.

## 6. Confidentiality

- 6.1. The Trust hope that staff will feel able to voice whistleblowing concerns openly under this policy. However, if a member of staff wants to raise a concern confidentially, the Trust will make every effort to keep their identity secret. If it is necessary for anyone investigating the concern to know the member of staff's identity, the Trust will discuss this with them.
- 6.2. The Trust does not encourage staff to make disclosures anonymously. Proper investigation may be more difficult or impossible if it cannot obtain further information from the member of staff raising the concern. It is also more difficult to establish whether any allegations are credible. Whistleblowers who are concerned about possible reprisals if their identity is revealed should come forward to the Whistleblowing Officer and appropriate measures can then be taken to preserve confidentiality. If a member of staff is in any doubt, they can seek advice from *Protect*, the independent whistleblowing charity, who offer a confidential helpline. Their contact details are at the end of this policy.

## 7. Investigation and outcome

- 7.1. Once a member of staff has raised a concern, the Trust will arrange a meeting with them as soon as possible to discuss their concern.
- 7.2. The Trust will take down a written summary of the whistleblower's concern and provide them with a copy after the meeting. The Trust will also aim to provide an indication of how it proposes to deal with the matter.
- 7.3. The Trust will carry out an initial assessment to determine the scope of any investigation. The Trust will inform the whistleblower of the outcome of its assessment. The whistleblower may be required to attend additional meetings in order to provide further information.
- 7.4. In some cases, the Trust may appoint an investigator or team of investigators, including staff with relevant experience of investigations or specialist knowledge of the subject matter. The investigator(s) may make recommendations for change to enable the Trust to minimise the risk of future wrongdoing.
- 7.5. The Trust will aim to keep the whistleblower informed of the progress of the investigation and its likely timescale. However, sometimes the need for confidentiality may prevent the Trust giving the whistleblower specific details of

the investigation or any disciplinary action taken as a result. Any information about the investigation should be treated as confidential.

- 7.6. The Trust will keep a written record of the concern, actions taken, findings and any recommendations will be maintained confidentially in a secure whistleblowing log held by the Whistleblowing Officer.
- 7.7. If the Trust conclude that a whistleblower has made false allegations maliciously or with a view to personal gain, the whistleblower will be subject to disciplinary action.

## 8. If a member of staff is not satisfied

- 8.1. While the Trust cannot always guarantee the outcome the whistleblower may be seeking, it will try to deal with the concern fairly and in an appropriate way. By using this policy staff can help the Trust to achieve this.
- 8.2. If a whistleblower is not satisfied with the way their concern has been handled, they may escalate the matter further. This may include raising it with the Whistleblowing Officer (if they have not already done so), the CEO, or, where appropriate, a member of the Board of Trustees.

## 9. External disclosures

- 9.1. The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. In most cases staff should not find it necessary to alert anyone externally.
- 9.2. The law recognises that in some circumstances it may be appropriate for staff to report their concerns to an external body such as a regulator. It will very rarely if ever be appropriate to alert the media. The Trust strongly encourage staff to seek advice before reporting a concern to anyone external. The independent whistleblowing charity, *Protect*, operates a confidential helpline. They also have a list of prescribed regulators for reporting certain types of concern.
- 9.3. Whistleblowing concerns usually relate to the conduct of the Trust's staff, but they may sometimes relate to the actions of a third party, such as a supplier or service provider. In some circumstances the law will protect staff if they raise the matter with the third party directly. However, the Trust encourages staff to report

such concerns internally first. Staff should contact their Line Manager, the Senior Leadership Team, the Headteacher or the Whistleblowing Officer for guidance.

## 10. Protection and support for whistleblowers

- 10.1. It is understandable that whistleblowers are sometimes worried about possible repercussions. The Trust aims to encourage openness and will support staff who raise genuine concerns in good faith under this policy, even if they turn out to be mistaken.
- 10.2. Whistleblowers must not suffer any detrimental treatment as a result of raising a concern in good faith. Detrimental treatment includes dismissal, disciplinary action, threats or other unfavourable treatment connected with raising a concern. If a whistleblower believes that they have suffered any such treatment, they should inform the Whistleblowing Officer immediately. If the matter is not remedied, they should raise it formally using the Trust's Grievance Policy.
- 10.3. Staff must not threaten or retaliate against whistleblowers in any way. Anyone involved in such conduct will be subject to disciplinary action.
- 10.4. Staff who raise concerns under this policy are protected by the [Public Interest Disclosure Act 1998](#) from any detrimental impact on their current position or future career. However, this protection does not extend to staff who knowingly act maliciously, make false allegations, or seek personal gain. The Trust maintains a zero-tolerance approach to any form of harassment or victimisation directed at individuals who raise genuine concerns.
- 10.5. A member of staff may request to be accompanied by a workplace colleague or trade union representative at any meetings held under this policy. While there is no automatic right to be accompanied at this stage, such requests will not be unreasonably refused.
- 10.6. Acting as a companion is voluntary, and colleagues are under no obligation to do so. All companions must respect the confidentiality of the disclosure and any related investigation.
- 10.7. Companions will be allowed reasonable time off from their duties, without loss of pay, to attend such meetings.

## 11. Contacts

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| <b>North Star Community Trust</b><br><i>Whistleblowing Officer</i> | Head of HR: Maria Erotokritou<br>Landline: 020 8843 0708 (Ext 692)<br>eE-mail: <a href="mailto:merotokritou@northstartrust.org.uk">merotokritou@northstartrust.org.uk</a>   |
| <b>North Star Community Trust</b><br><i>Board of Trustees</i>      | Website: <a href="#">Board of Trustees</a>  |
| <b>Protect</b><br><i>Independent whistleblowing charity</i>        | Helpline: 020 3117 2520<br>Email form: <a href="https://protect-advice.org.uk/contact-protect-advice-line/">https://protect-advice.org.uk/contact-protect-advice-line/</a><br>Website: <a href="http://www.protect-advice.org.uk">www.protect-advice.org.uk</a> |